Survey of Canadian Attitudes Toward Psychologists and Accessing Psychological Services

ONTARIO
Survey Findings (n=582)

July 2011
Perceptions of Health Professionals Best Able to Help with Mental Health Problems (1)

“Can you tell me what health professionals you think are best able to care for people living with DEPRESSION AND ANXIETY DISORDERS?” [Open]

1st Choice

- Psychiatrist: 32%
- Family doctor/physician: 29%
- Psychologist: 22%
- Counsellor: 8%
- DK/NR: 2%

2nd Choice

- Psychiatrist: 28%
- Psychologist: 24%
- Family doctor/physician: 20%
- Counsellor: 5%
- Therapist: 4%
- Social worker: 3%
- DK/NR: 10%

n=582

n=434
Perceptions of Health Professionals Best Able to Help with Mental Health Problems (2)

“Can you tell me what health professionals you think are best able to care for people living with ADDICTIONS?” [Open]

1st Choice

- Family doctor/physician: 28%
- Counsellor: 23%
- Psychologist: 11%
- Psychiatrist: 10%
- Addictions specialist: 7%
- Social worker: 4%
- Rehab centre: 4%
- DK/NR: 6%

2nd Choice

- Family doctor/physician: 22%
- Psychologist: 13%
- Psychiatrist: 13%
- Counsellor: 8%
- Social worker: 7%
- Addictions specialist: 5%
- Therapist: 4%
- DK/NR: 19%

n=582
n=375
Perceptions of Health Professionals Best Able to Help with Mental Health Problems (3)

“Can you tell me what health professionals you think are best able to care for people living with DEMENTIA?” [Open]

1st Choice

- Family doctor/physician: 49%
- Psychiatrist: 10%
- Psychologist: 6%
- Gerontologist: 6%
- Neurologist: 6%
- Dementia specialist: 3%
- Caregivers: 3%
- DK/NR: 9%

2nd Choice

- Family doctor/physician: 12%
- Psychiatrist: 11%
- Psychologist: 11%
- Nurses: 7%
- Social worker: 6%
- Gerontologist: 5%
- Neurologist: 5%
- Dementia specialist: 4%
- Caregivers: 4%
- Other: 3%
- DK/NR: 27%

n=582

n=349
Perceptions of Health Professionals Best Able to Help with Mental Health Problems (4)

“Can you tell me what health professionals you think are best able to care for people living with LEARNING DISABILITIES?” [Open]

1st Choice

- Teachers: 29%
- Family doctor/physician: 15%
- Psychologist: 15%
- Counsellor: 8%
- Social worker: 6%
- Psychiatrist: 3%
- Therapist: 3%
- DK/NR: 9%

2nd Choice

- Teachers: 16%
- Family doctor/physician: 13%
- Psychologist: 10%
- Counsellor: 7%
- Social worker: 5%
- Psychiatrist: 4%
- Therapist: 4%
- Paediatrician: 3%
- Other: 4%
- DK/NR: 26%

n=582

n=339
“Can you tell me what health professionals you think are best able to care for people COPING WITH THE STRESS OF BEING DIAGNOSED WITH A DISEASE LIKE CANCER?” [Open]

1st Choice
- Family doctor/physician: 26%
- Counsellor: 17%
- Psychologist: 13%
- Psychiatrist: 8%
- Oncologist: 8%
- Social worker: 5%
- Therapist: 5%
- Support groups: 4%
- DK/NR: 4%

2nd Choice
- Family doctor/physician: 19%
- Psychologist: 13%
- Counsellor: 11%
- Psychiatrist: 8%
- Oncologist: 6%
- Social worker: 5%
- Therapist: 5%
- Nurses: 4%
- Specialist: 3%
- Other: 3%
- DK/NR: 16%

n=582
n=372
Confidence in Various Health Professionals

“What health professional would you say you have the most confidence in overall when it comes to helping people with mental health problems?”

- Psychiatrist: 34%
- Psychologist: 26%
- Family doctor/physician: 16%
- Counsellor: 12%
- Social worker: 7%
- Other: 1%
- DK/NR: 1%

n=582
Perceptions of Psychologists in Helping People with Mental Health Problems

“I would now like to ask you some questions about psychologists in particular. How effective do you feel psychologists are in helping people who are living with these five mental health problems or disorders?”

- Depression and anxiety disorders
- Coping with the stress of being diagnosed with a disease like cancer
- Addictions
- Learning disabilities
- Dementia

DK/NR: Not at all effective: Somewhat effective: Effective: Very effective

n=582
“Overall, how much confidence do you have in psychologists and the care they provide when it comes to mental health?”

- No confidence at all: 4%
- Somewhat confident: 35%
- Confident: 42%
- Very confident: 17%
- DK/NR: 2%

n=582
Views on Access to Psychologists

“To the best of your knowledge, are you able to access the services of a psychologist through publicly funded health care services?”

- Yes: 38%
- No: 36%
- DK/NR: 26%

“To the best of your knowledge, are you able to access the services of a psychologist through your employer’s extended health care benefits plan?”

- Yes: 51%
- No: 31%
- Unemployed: 9%
- DK/NR: 9%

n=582
“Generally speaking, if you decided to access the services of a psychologist for yourself or a loved one, how would you go about finding a psychologist and securing an appointment?” [Open]

- Through family physician: 67%
- Yellow pages or Web: 18%
- Friend or family member: 13%
- Employee assistance: 7%
- Hospital: 4%
- Public health agency: 2%
- Social services: 2%
- Other: 2%
- DK/NR: 3%

n=582
### Barriers to Accessing a Psychologist

“For each of these possible barriers, please tell me how significant this barrier is in deciding whether you would access a psychologist or not.”

<table>
<thead>
<tr>
<th>Barrier</th>
<th>Very Significant</th>
<th>Somewhat Significant</th>
<th>Not Very Significant</th>
<th>Not at All Significant</th>
<th>DK/NR</th>
</tr>
</thead>
<tbody>
<tr>
<td>Psychological services cost too much for you to pay yourself</td>
<td>37</td>
<td>7</td>
<td>25</td>
<td>58</td>
<td></td>
</tr>
<tr>
<td>Psychologists are not covered by your employer’s health benefits</td>
<td>4</td>
<td>8</td>
<td>23</td>
<td>57</td>
<td></td>
</tr>
<tr>
<td>Psychological services are not covered by your provincial health plan</td>
<td>5</td>
<td>14</td>
<td>10</td>
<td>29</td>
<td>43</td>
</tr>
<tr>
<td>The wait times to see a psychologist are too long</td>
<td>10</td>
<td>10</td>
<td>13</td>
<td>30</td>
<td>37</td>
</tr>
<tr>
<td>Would rather deal with these problems and disorders on your own</td>
<td>3</td>
<td>32</td>
<td>16</td>
<td>29</td>
<td>20</td>
</tr>
<tr>
<td>Wouldn’t want others to know you are seeing a psychologist</td>
<td>1</td>
<td>35</td>
<td>18</td>
<td>26</td>
<td>20</td>
</tr>
</tbody>
</table>

*DK/NR  Not at all significant  Not very significant  Somewhat significant  Very significant*

n=582
Perceived Hourly Rate of Psychological Services

“Thinking of psychologists in particular, what do you imagine the hourly rate would be for psychological services if you were paying yourself?” [Open]

Average=$112

n=582
“To the best of your knowledge, how many sessions with a psychologist would be required by the average patient to deal with mental health problems or disorders like depression or anxiety?” [Open]

- <10 sessions: 18%
- 10-15 sessions: 32%
- 16-25 sessions: 15%
- 25+ sessions: 12%
- DK/NR: 23%

Average = 24.4

n=582
“The kinds of problems that Canadians typically bring to psychologists include such things as depression, anxiety, stress, learning disorders, autism, and marital and family problems. Given this, would you say that ensuring psychological services are covered by public health plans is...?”

- Not at all important: 3%
- Only somewhat important: 12%
- Important: 18%
- Very important: 66%

n=582