Survey of Canadian Attitudes Toward Psychologists and Accessing Psychological Services

QUEBEC
Survey Findings (n=443)
Perceptions of Health Professionals Best Able to Help with Mental Health Problems (1)

“Can you tell me what health professionals you think are best able to care for people living with DEPRESSION AND ANXIETY DISORDERS?” [Open]

1st Choice

- Psychologist: 45%
- Family doctor/physician: 29%
- Psychiatrist: 21%
- General practitioner: 2%
- DK/NR: 2%

2nd Choice

- Psychologist: 28%
- Psychiatrist: 27%
- Family doctor/physician: 19%
- Social worker: 5%
- Counsellor: 3%
- DK/NR: 13%

n=443

n=326
Perceptions of Health Professionals Best Able to Help with Mental Health Problems (2)

“Can you tell me what health professionals you think are best able to care for people living with ADDICTIONS?” [Open]

### 1st Choice
- Family doctor/physician: 27%
- Psychologist: 15%
- Social worker: 14%
- Addictions specialist: 11%
- Psychiatrist: 7%
- Counsellor: 5%
- Rehab centre: 3%
- DK/NR: 10%

### 2nd Choice
- Family doctor/physician: 20%
- Psychologist: 17%
- Addictions specialist: 7%
- Psychiatrist: 6%
- Social worker: 6%
- Counsellor: 5%
- DK/NR: 30%

n=443

n=265
Perceptions of Health Professionals Best Able to Help with Mental Health Problems (3)

“Can you tell me what health professionals you think are best able to care for people living with DEMENTIA?” [Open]

**1st Choice**
- Psychiatrist: 50%
- Family doctor/physician: 20%
- Psychologist: 11%
- Neurologist: 4%
- Dementia specialist: 3%
- DK/NR: 8%

**2nd Choice**
- Psychiatrist: 18%
- Psychologist: 15%
- Family doctor/physician: 14%
- Social worker: 4%
- Gerontologist: 3%
- Other: 3%
- DK/NR: 36%

n=443

n=239
Perceptions of Health Professionals Best Able to Help with Mental Health Problems (4)

“Can you tell me what health professionals you think are best able to care for people living with LEARNING DISABILITIES?” [Open]

1st Choice
- Teachers: 39%
- Psychologist: 13%
- Family doctor/physician: 11%
- Social worker: 7%
- Counsellor: 5%
- Psychiatrist: 3%
- Speech pathologist: 3%
- Paediatrician: 3%
- DK/NR: 9%

2nd Choice
- Teachers: 21%
- Psychologist: 14%
- Family doctor/physician: 8%
- Speech pathologist: 5%
- Social worker: 4%
- Psychiatrist: 3%
- DK/NR: 31%

n=443

n=245
Perceptions of Health Professionals Best Able to Help with Mental Health Problems (5)

“Can you tell me what health professionals you think are best able to care for people COPING WITH THE STRESS OF BEING DIAGNOSED WITH A DISEASE LIKE CANCER?” [Open]

1st Choice

- Psychologist: 41%
- Family doctor/physician: 21%
- Counsellor: 6%
- Oncologist: 6%
- Psychiatrist: 5%
- Social worker: 4%
- Other: 3%
- DK/NR: 6%

2nd Choice

- Family doctor/physician: 22%
- Psychologist: 22%
- Oncologist: 7%
- Social worker: 5%
- Psychiatrist: 4%
- Nurses: 4%
- Counsellor: 3%
- DK/NR: 25%

n=443

n=261
Confidence in Various Health Professionals

“What health professional would you say you have the most confidence in overall when it comes to helping people with mental health problems?”

- Psychiatrist: 38%
- Psychologist: 27%
- Family doctor/physician: 16%
- Counsellor: 11%
- Social worker: 5%
- None: 1%

n=443
Perceptions of Psychologists in Helping People with Mental Health Problems

“I would now like to ask you some questions about psychologists in particular. How effective do you feel psychologists are in helping people who are living with these five mental health problems or disorders?”

- Depression and anxiety disorders
- Coping with the stress of being diagnosed with a disease like cancer
- Dementia
- Learning disabilities
- Addictions

<table>
<thead>
<tr>
<th>Problem</th>
<th>0%</th>
<th>20%</th>
<th>40%</th>
<th>60%</th>
<th>80%</th>
<th>100%</th>
</tr>
</thead>
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<tr>
<td>Depression and anxiety disorders</td>
<td>24</td>
<td>15</td>
<td>38</td>
<td>41</td>
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<tr>
<td>Coping with the stress of being diagnosed</td>
<td>44</td>
<td>15</td>
<td>42</td>
<td>34</td>
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<td>with a disease like cancer</td>
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<td>Dementia</td>
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<td>20</td>
<td>31</td>
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<td>14</td>
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<tr>
<td>Learning disabilities</td>
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<td>13</td>
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<tr>
<td>Addictions</td>
<td>3</td>
<td>9</td>
<td>36</td>
<td>41</td>
<td>11</td>
<td></td>
</tr>
</tbody>
</table>

DK/NR Not at all effective Somewhat effective Effective Very effective

n=443
 Confidence in Psychologists

“Overall, how much confidence do you have in psychologists and the care they provide when it comes to mental health?”

- No confidence at all: 3%
- Somewhat confident: 27%
- Confident: 45%
- Very confident: 23%
- DK/NR: 1%

n=443
Views on Access to Psychologists

“To the best of your knowledge, are you able to access the services of a psychologist through publicly funded health care services?”

- Yes: 36%
- No: 39%
- DK/NR: 26%

“To the best of your knowledge, are you able to access the services of a psychologist through your employer’s extended health care benefits plan?”

- Yes: 57%
- No: 22%
- Unemployed: 11%
- DK/NR: 10%

n=443
“Generally speaking, if you decided to access the services of a psychologist for yourself or a loved one, how would you go about finding a psychologist and securing an appointment?” [Open]

Source of Information About Psychologists

- Through family physician: 41%
- Yellow pages or Web: 20%
- CLSC: 17%
- Friend or family member: 15%
- Psychological association: 9%
- Employee assistance: 6%
- Hospital: 4%
- Referral (general): 4%
- Word of mouth: 3%
- Other: 4%

n=443
Barriers to Accessing a Psychologist

“For each of these possible barriers, please tell me how significant this barrier is in deciding whether you would access a psychologist or not.”

Psychological services cost too much for you to pay yourself
- Very significant: 211
- Somewhat significant: 12
- Not very significant: 29
- Not at all significant: 46

The wait times to see a psychologist are too long
- Very significant: 10
- Somewhat significant: 30
- Not very significant: 39
- Not at all significant: 8

Psychologists are not covered by your provincial health plan
- Very significant: 14
- Somewhat significant: 29
- Not very significant: 12
- Not at all significant: 7

Psychological services are not covered by your employer’s health benefits
- Very significant: 15
- Somewhat significant: 29
- Not very significant: 13
- Not at all significant: 7

Would rather deal with these problems and disorders on your own
- Very significant: 27
- Somewhat significant: 21
- Not very significant: 26
- Not at all significant: 2

Wouldn’t want others to know you are seeing a psychologist
- Very significant: 47
- Somewhat significant: 27
- Not very significant: 14
- Not at all significant: 12

n=443
“Thinking of psychologists in particular, what do you imagine the hourly rate would be for psychological services if you were paying yourself?”

Perceived Hourly Rate of Psychological Services

- < $50: 17%
- $50-$74: 24%
- $75-$99: 22%
- $100-$149: 15%
- $150+: 4%
- DK/NR: 16%

Average = $73

n = 443
Perceived Number of Sessions with Psychologists to Deal with Problems

“To the best of your knowledge, how many sessions with a psychologist would be required by the average patient to deal with mental health problems or disorders like depression or anxiety?” [Open]

- <10 sessions: 26%
- 10-15 sessions: 32%
- 16-25 sessions: 11%
- 25+ sessions: 11%
- DK/NR: 19%

Average = 20.3

n=443
The kinds of problems that Canadians typically bring to psychologists include such things as depression, anxiety, stress, learning disorders, autism, and marital and family problems. Given this, would you say that ensuring psychological services are covered by public health plans is...?

- Not at all important: 3%
- Only somewhat important: 6%
- Important: 20%
- Very important: 70%

n=443