MyCare Mental Health Medical Director

*Telus*

TELUS (TSX: T, NYSE: TU) is a dynamic, world-leading communications technology company with $16 billion in revenue and 16 million customer connections spanning wireless, data, IP, voice, television, entertainment, video, security and health. TELUS has long been recognized as one of Canada’s Top 100 Employers with frequent awards recognizing its leadership in customer service, corporate philanthropy, and sustainability and diversity. Behind its achievements are an award-winning culture and a highly talented team of 65,600 employees with 27,000 located in Canada and 38,000 internationally.

TELUS believes in the power of technology to create better health experiences for Canadians. The TELUS Health businesses connect health teams, streamline workflows, and empower patients to manage their health. The TELUS Consumer Health team is focused on leveraging the latest technology to empower Canadians to take control of their health and the health of their loved ones. The business has grown to become the fastest growing and highest rated virtual care service in the country and is digital first but not digital only. TELUS Health MyCare is a free healthcare mobile app that lets Canadians check symptoms, consult with doctors, and access their clinical records from a phone, where and when it is convenient. The rapidly growing TELUS MyCare team is now seeking a highly strategic and credible mental health expert to help lead rapid expansion in the space and to help address access, affordability and stigma of high-quality mental health support no matter where patients are located across Canada.

Reporting to the VP, Consumer Health, the MyCare Mental Health Medical Director will play a strategic leadership role overseeing the overall delivery of mental health clinical services in Canada. They will take on a mandate to grow the brand of TELUS MyCare as the most accessible, virtual mental health care business in Canada and help execute on an aggressive growth plan that will triple an existing diverse team of 40+ clinicians over the next 12-24 months. The Director also will be expected to play a highly visible internal and external role, working alongside colleagues at TELUS and influencing TELUS’s mental health strategy while working externally with a range of stakeholders such as regulators, government, physician colleges bringing credibility as a thought leader and an influencer of policy.

The ideal candidate is a mental health expert with clinical leadership experience within a clinic, health authority, employee assistance, or academic organization with expertise influencing stakeholders on the advancement and development of mental health programs. A recognized thought leader in mental health, the preferred candidate brings the vision and business acuity to grow this new service and make it commercially successful. In order to advance this new area, the ideal candidate also needs to be comfortable being disruptive and challenging the status quo. The preferred candidate will be able to identify issues or inefficiencies, prioritize, conceive of an innovative and
academically verifiable strategy for this newly created department and then galvanize the organization to support it.

This is a rare opportunity to develop a brand new and high-profile service that will meaningfully impact the lives of Canadians from coast to coast. TELUS supports flexibility and remote work and welcomes candidates located anywhere in Canada.

If you are interested in this opportunity, please click "Apply."

We thank all applicants for their interest in this position. Please note that we will only be in contact with those individuals moving forward with our client.