

## Job Description

<b>Job Title</b>	Manager, Mental Health Care
<b>Reference</b>	28094
<b>Location</b>	UWO Main Campus
<b>Faculty/Unit</b>	Student Experience
<b>Department</b>	Health and Wellness - Counselling
<b>Full/Part Time</b>	Full-Time
<b>Employee Group</b>	PMA - Professional and Managerial Association
<b>Appointment Type</b>	Continuing
<b>Appointment Status</b>	Regular Full-Time

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### Classification & Regular Hours

Hours per Week: 35

Salary Grade: 17 (Salary commensurate with experience)

### About Western

Since 1878, Western University has been committed to serving our communities through the pursuit of academic excellence and by providing students, faculty, and community members with life-long opportunities for intellectual, social, and cultural growth. We seek excellent students, faculty, and staff to join us in what has become known as the "Western Experience" - an opportunity to contribute to a better world through the development of new knowledge, new abilities, new connections, and new ways to make a difference.

### About Us

The student experience at Western University is a complex community of individual stories that shape what we believe about the university's purpose and impact. Western Student Experience's mission to foster equitable learning environments in which all students can thrive to their full potential, represents an important motivation, but its intentions cannot outweigh the importance of understanding our place in broader student culture. Each interaction with Student Experience becomes part of the community culture. These stories become what defines us. To make the Student Experience story one about leading an institutional community of people, places, and spaces that empower student thriving, we must also demonstrate our commitment to integrating research, theory and practice relating to those priorities across all of the programs, resources, supports we provide. We must make the story we want to have told about us true in every action, communication, and relationship.

### Responsibilities

The Manager, Mental Health Team is a highly skilled professional responsible for assisting Western students to address emotional, social, behavioural, and developmental concerns as young adults and students within the academic context. Through the integration of theory and practice, and with sensitivity to individual differences and socio-cultural and ethnic issues, this role contributes to the well-being and safety of individual students and the campus community. The role will assist students with well-being concerns and promote mental health by facilitating stress reduction, self-awareness, self-care, emotional regulation, and creative problem solving through individual and group service delivery. The role will lead consultations with community partners and the provision of presentations, in-services and consultation or support by the mental health team during critical incident or adverse events. The Manager will also provide consultation and expertise to campus services, administration and faculty when necessary. The role will support the coordination of staff functions within the team and manage human and financial resources to contribute to a thriving campus where students explore their self and their relationships with the world around them. The Manager will foster a culture of innovation and cohesion within their team and in all interactions across the University, aligned with the mission of Student Experience and the broader Strategic Plan of the university. The Manager has a pivotal role in supporting their team to foster a transformative service.

## Qualifications

### Education:

- Masters in Counselling Psychology, Psychiatry or Social Work
- Licensed in a regulated mental health profession within the Province of Ontario

### Experience:

- 5 years' progressive clinical and administrative experience in a student-focused post-secondary environment with a background highlighted by mental health and student development expertise
- years' experience supervising staff and projects

### Knowledge, Skills & Abilities:

- Proven knowledge of therapeutic practice with adolescents and young adult population, adolescent and adult personality theory, assessment scales and tools, working with trauma, anti-violence work, individual and group psychotherapy
- Demonstrated ability to effectively engage in crisis management
- Ability to promote individual growth by encouraging others to learn new skills and develop themselves
- Ability to quickly re-allocate resources and adjust priorities in response to unexpected events or changing circumstances
- Ability to provide guidance to assist others in solving complex problems
- Ability to apply counselling/psychotherapy knowledge to on-on-one and group interactions
- Ability to source new information resources for clients to seek resolution to challenges through research
- Demonstrated ability to work with diverse populations of students
- Demonstrated knowledge of the social determinants of health and the social consequences and risk factors associated with mental illness (e.g., substance abuse and addiction, suicide, self-harm, stigma)
- Knowledge of diversity as it affects different populations and service delivery, including, but not limited to, gender, sexual identity, cultural, First Nations, spirituality and racial issues
- Demonstrated knowledge and experience working with the Personal Health Information Protection Act
- Commitment to continuous learning and professional development
- Strong ability to communicate and collaborate effectively with other clinicians and members of the university community
- Knowledge and expertise in the area of quality assurance, data analysis, service evaluation and privacy/confidentiality
- Ability to consult and foster knowledge exchange on appropriate evaluation mechanisms for all service delivery (e.g. client satisfaction, service effectiveness and service efficiency)
- Demonstrated ability to support the implementation of evidence-based programming (e.g. individual and group) from an EDID framework

## Background Checks

Please note, successful applicants may be required to produce a current Police Vulnerable Sector Check from a police service prior to commencing employment.

## Western Values Diversity

The University invites applications from all qualified individuals. Western is committed to employment equity and diversity in the workplace and welcomes applications from women, members of racialized groups/visible minorities, Indigenous persons, persons with disabilities, persons of any sexual orientation, and persons of any gender identity or gender expression.

Accommodations are available for applicants with disabilities throughout the recruitment process. If you require accommodations for interviews or other meetings, please contact Human Resources at [hrhelp@uwo.ca](mailto:hrhelp@uwo.ca) or phone 519-661-2194.

### Please Note:

Effective September 7, 2021, all employees and visitors to campus are required to comply with Western's [COVID-19 Vaccination Policy](#).

We thank all applicants for their interest; however, only those chosen for an interview will be contacted.